Trattoria
penzion & grillhouse
• since 1999 •

ACCOMMODATION RULES OF THE ACCOMMODATION FACILITY TRATTORIA, Tkáčska 5, 080 01 Prešov. Valid from 01. 01. 2022

Business name: Pantei, Ltd.
Registered seat: Tkáčska 5,080 01 Prešov. Company No.: 36 508 519
Registered: In the Commercial Register of the Prešov District Court, Section Ltd, File No. 16529 / P

1. Only a guest who has booked the accommodation and have the services confirmed by the accommodation provider or there is a contractual relationship at the place of accommodation or is registered for accommodation can be accommodated in Pension Trattoria.
Upon arrival, the guest will provide to the pension staff his ID card, passport or other valid document.

2. Based on the booked accommodation, the accommodation facility shall be required to accommodate a guest from 15:00 no later than 22:00. Until then, the room will be reserved for the guest, unless otherwise agreed in the order. After accommodating the guest at the specified time, the hotel can dispose of the room.

3. The guest checks out at the hotel reception no later than 12:00. By that time, the room is released, unless otherwise agreed individually. If the guest fails to do so, the accommodation facility may charge him the stay for the following day.

4. The guest pays for the booked accommodation and services provided in accordance with the valid price list, usually at check-in, no later than the evening before departure.
This shall be without prejudice to the terms of payment based on individual contractual arrangements.

5. Breakfast is served in the hotel restaurant.
a) Monday - Friday from 7:00 to 10:00, unless otherwise agreed individually.
b) Saturday - Sunday from 8:00 - 10:00, unless otherwise agreed individually.

6. In Pension Trattoria and especially in the room the guests are not allowed to use their own electric, gas-portable appliances. This restriction shall not apply to use electrical appliances installed in the room or portable electrical equipment used for personal hygiene of the guest (razor, hair dryer, etc.).

7. Smoking is allowed only in the designated areas of Pension Trattoria.
Smoking is prohibited in the hotel rooms. In case of violation of the ban, Pension Trattoria reserves the right to fine the guest with the amount of € 50.00.

8. For safety reasons, it is not allowed to leave children under the age of 10 unattended in the room and other areas of Pension Trattoria. In the case of an accident or other unforeseen circumstances, the person with whom the child is with is responsible for the child registered at Pension Trattoria.

9. Accommodated guests are required to maintain silent night hours in the time from 22:00 to 06:00.

10. Before leaving the room in the Pension Trattoria, the accommodated person is obliged to close water taps, turn off the lights in the room and adjacent areas of the room, turn off the electric appliances located in the room, close the balcony door and close, if necessary to lock the entrance door of the room, the key is kept by the accommodated person for the entire duration of the stay.

11. In case of loss of the key and electronic chip, the guest shall be required to pay consequential damages in the amount of € 150.00.

12. The guest is responsible for damages caused to the hotel property according to the valid legal regulations of the Slovak Republic.

13. Complaints, claims from guests, any comments and suggestions for improvement of the accommodation facility are accepted by the management of Pension Trattoria, or more precisely are carried out in accordance with the Complaints Procedure of Pension Trattoria, which is published at the reception.

Accommodation rules are valid from 1.1. 2022
In Prešov on 1.1.2022

Július Merkovský Krala
Executive director